

FROM THE DIRECTOR

Dear Colleagues,

Welcome to the May edition of the Student Services newsletter. This edition is shorter than usual; however we promise a bumper edition for you in June.

All of us in Student Services look forward to welcoming the new Pro-Vice-Chancellor (Students), Professor Joan Cooper, to UNSW on 7 May.

Best wishes

Jane Gatwood

SUMMARY OF KEY DATES

30 April	Session 1 2007 Exam papers due
8 May	Provisional Session 1 2007 exam timetable released
16 May	Last date to advise corrections/amendments to Session 1 2007 exam timetable
22 May	Enrolment for continuing students for Session 2 commences
29 May	Final Session 1 2007 exam timetable released
1 July	Implementation of new ESOS National Code
2 August	Vacation/Internship Careers Expo and Volunteer Work Expo
29 August	International Careers Expo

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To receive the UNSW Student Services Newsletter, please email
unswstudentservices@unsw.edu.au

STUDENT SUPPORT CENTRAL

STUDENT CENTRAL

Student Central surveyed a sample of students at the beginning of Semester 1 to gauge the level of face to face service provided, including the length of time a student had to wait for assistance at the Student Central counter.

Over 200 students were surveyed and the results showed that 62% of our students were seen within 1 minute of arriving at Student Central, 30% had to wait for up to 5 minutes to be seen, and 7% waited for up to 10 minutes. Only 1% of students waited for longer than 10 minutes.

52% of students rated the service as excellent, 35% as very good, 11% as average and 2% as poor.

DIRECT ADMISSIONS

Universities Admissions Centre (UAC) International Working Group

UNSW is currently participating in a UAC working group to fine-tune the proposed 2008 International model. The expansion in UAC's processing capabilities to also include off-shore (international) Australian Year 12s has required some input to better serve the needs of international students and relevant stakeholders such as agents. The proposed model will include agent reports and limited UAC access, along with automatic conditional offers. It is anticipated UAC (supported by participating institutions) will visit key countries such as Malaysia to promote this mechanism shortly.

New Qualifications

Approval has been given for the acceptance of two new international high school qualifications: Indian 'State Board' Year 12 exams from the more established southern regions, along with the Malaysian Unified Examination Certificate (UEC). The Admissions Office is currently benchmarking entry scores and assessment practice with other Go8 institutions - schedules will be developed and distributed in due course.

ESOS (Education Services for Overseas Students)

The proposed implementation date of the new National Code will be 1 July 2007.

To prepare for the new National Code, the ESOS Coordinator will be staging a series of ESOS Awareness sessions throughout May and June 2007.

The ESOS Awareness 'Roadshow' intends to visit each Faculty and the sessions will be designed to inform both general and academic staff about how the revised National Code may affect their departments and the obligations of staff under the ESOS Act.

The ESOS Coordinator will shortly be inviting all staff to attend an awareness session. The sessions are designed to run for approximately one hour and will include time for questions and answers.

Any queries regarding the new code should be directed to the ESOS Coordinator, Gerry Braddon g.braddon@unsw.edu.au phone ext 53065

STUDENT SUPPORT CENTRAL continued**SCHOLARSHIPS AND FINANCIAL SERVICES**

In coming editions we will profile some of the scholarships we manage. This month we have chosen two: an external scholarship for which UNSW students can apply and a scholarship for international students to apply for study at UNSW.

Goldman Sachs Global Leaders Program 2007 (value US\$3,000)

The following four institutions in Australia have been invited to participate in the Goldman Sachs Global Leaders Program this year:

- Macquarie University
- University of Melbourne
- University of New South Wales
- University of Sydney

We have received advice from IDP Education Australia of the nominees who have been chosen for interview to select the three students who will attend New York City in July 2007. There were two students each from Melbourne University, Macquarie University and UNSW. The successful UNSW nominees are Emily Margo from the Faculty of Arts and Social Sciences and Lean Heung, a Scientia Scholar from the Faculty of Engineering.

This award is very prestigious and extremely competitive. Congratulations to Emily and Lean, we wish them well for the next stage. We will advise the outcome of the interviews in the July newsletter.

Below is an excerpt from the Goldman Sachs website on the Global Leaders Program.

In Australia, the Goldman Sachs Global Leaders Program will select six Global Leaders from the participating universities. Global Leaders will receive their cash award and be invited to attend an interview in May 2007 at IDP Education Australia. A selection panel will interview the Global Leaders and select three of them to receive an all expense paid trip to represent the group at the Global Leadership Institute in New York City in July 2007.

The Goldman Sachs Global Leaders selected to attend the Global Leadership Institute will participate in leadership training and seminars on timely international issues. They will consult with renowned leaders in the public, civic, and private sectors and build ties based on shared experiences and common goals. Activities for participants will include various cultural events in New York City. Global Leaders attending the Leadership Institute will be responsible for communicating the essence of the experience to the rest of the group.

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STUDENT SUPPORT CENTRAL continued**SCHOLARSHIPS AND FINANCIAL SERVICES continued****UNSW Golden Jubilee Scholarship**

Applications closed on April 30 with 40 applications received. 10 applicants will be offered an award following a rigorous selection process involving the relevant Faculty representatives. The Scholarship is funded by the Faculties and the Deputy Vice-Chancellor (Academic).

Below is an excerpt from our website:

The Scholarship covers the student's tuition fees for the minimum degree program duration, less any advanced standing, up to a maximum of 96 Units of Credit. The scholarship was established to encourage and enable outstanding international diplomats from Singapore and Malaysia to complete an undergraduate degree at UNSW.

Eligibility

Applicants must be proposing to study in one of the following UNSW Faculties; Arts and Social Sciences, the Built Environment, Business, Engineering, Science and the College of Fine Arts.

It is expected that successful applicants will be the most outstanding or the second highest ranked final year diplomat graduating from an approved course in Engineering, Business, Biotechnology, Mass Communications, Information Technology, Science and Architecture and Built Environment (including Industrial Design).

Applicants must be graduates from the following institutions:

Malaysia - students must have a GPA of 3.2 or above (or the equivalent)

- University of Technology Mara (UTM)
- HELP University College
- INTI College
- SEGI College (formerly Prime College)
- UTAR (for Masters programs)
- Taylor's College - Built Environment and Engineering only

Singapore - students must hold a three year Diploma issued not more than five years prior to commencement of study at UNSW, be ranked one or two in their program (based on their performance over three years) and have achieved an A-HD/AD average.

- Nanyang Polytechnic
- Ngee Ann Polytechnic
- Republic Polytechnic
- Singapore Polytechnic
- Temasek Polytechnic

CAREERS AND EMPLOYMENT

Coming Careers Expos in August

Careers and Employment are busy planning for three Careers Expos in August, all to be held in the John Niland Scientia Building.

- ❖ We are offering the second annual **UNSW Vacation/Internship Careers Expo** on Thursday 2 August (11.00am to 2.00pm). This is for employers interested in promoting employment opportunities to students not yet in their final year. Last year 1,300 students and 38 organisations participated, so there is a big demand for this type of event! See <http://www.careers.unsw.edu.au/student/VICE/>
- ❖ We are introducing a **Volunteer Work Expo**, also on Thursday 2 August (3.00pm to 6.00pm). The purpose of this Expo is to bring not-for-profit organisations and students together through presentations, panel discussions and company displays. Volunteering is an excellent way for students to give back to the community, gain experience and develop practical skills. The event will be open to all UNSW students from all Faculties. Companies proposing to participate will need to prove their not-for-profit status. See <http://www.careers.unsw.edu.au/student/VWE/>
- ❖ Last but certainly not least, we will be offering the third annual **UNSW International Careers (ICE) Expo** on Wednesday 29 August (12.00pm to 3.00pm). Last year's ICE attracted 1,100 students and 15 participating organisations. Participation in the International Careers Expo allows employers to strengthen and expand their profile with our high achieving international students and graduates from all Faculties and countries. See <http://www.careers.unsw.edu.au/student/ICE/>

We are delighted that 49 of our volunteers from our main Careers Expo (held in March at the Randwick Racecourse) have offered to assist with marketing and planning the Expos, as well as meeting and greeting employers at the events.

Please email d.white@unsw.edu.au if you would like to receive a **promotional pack** to promote these events to UNSW students.

STUDENT ADMINISTRATION AND RECORDS (STAR)

ENROLMENT

Enrolment for continuing students for Session 2 2007 will commence on Tuesday, 22 May.

In order to publish details on myUNSW of academic advising activities for students commencing programs in Session 2, Faculties and Schools are requested to forward details of their advising activities to Grant Walter phone 53086 or g.walter@unsw.edu.au as soon as possible.

STAR continued

EXAMINATIONS

Key Dates:

30 April	Session 1 Exam papers due
8 May	Provisional Session 1 exam timetable released
16 May	Last date to advise corrections/amendments to Session 1 exam timetable
29 May	Final Session 1 exam timetable released

Preparations for end of semester examinations for Semester 1 have commenced. Schools are requested to lodge examination papers (a hard and soft copy required) and examination certificates for all courses to be examined for Semester 1 2007 by Monday 30 April.

Please note that we are unable to appropriately coordinate exam papers submitted after this date and so if Faculties and Schools are unable to meet the 30 April deadline, they should make arrangements to check, print, package and deliver sufficient copies of such exams to the Exams Section no later than Friday 11 May.

For further information please contact Grant Walter phone 53086 or g.walter@unsw.edu.au

COMMONWEALTH SUPPORT AND FEES

Commonwealth Supported Students

Cancelled enrolments

Schools have now been notified of all student enrolments that have been cancelled due to non-compliance with the Commonwealth Supported agreement. The Student Financials team has repeatedly attempted to contact these students in order to discuss their current options and standing with the University. Students who contact Schools regarding their cancellation of enrolment at UNSW for Semester 1 2007 should be referred to Student Financials.

Commonwealth assistance

Commonwealth assisted students (HECS-HELP, FEE-HELP and Student Contributions) are now able to access their Commonwealth Assistance Notice (CAN) for Semester 1 2007 online via myUNSW.

Any enquiries concerning Commonwealth Supported students should, as always, be directed to csandfees@unsw.edu.au or phone 9385 8500.

Information regarding the Commonwealth Assistance Notice (CAN) can be found here: <https://my.unsw.edu.au/student/fees/CAN.html>

STAR continued**TUITION FEES**

- Students who currently have outstanding fees with the University have been sent a letter of request of payment in late April.
- International students are reminded that non-payment of tuition is a breach of their Student Visa and may have serious impacts on their eligibility to remain in Australia.

2008 - Undergraduate Tuition fees – (ISFEE & LFEE) International and Local

2008 Undergraduate tuition fees for Local and International fee-paying students have now been finalised. The following table provides information on the nominal fee per Faculty (based on 48 units of credit) and the Unit of Credit charge.

Faculty	2008 Annual I Fee (based on 48 Units of Credit)	Cost per Unit of Credit
Arts and Social Sciences	\$19,200	\$400
Business	\$22,800	\$475
College of Fine Arts (COFA)	\$20,640	\$430
Engineering	\$24,960	\$520
Faculty of the Built Environment (FBE)	\$21,600	\$450
Law (including ATAX)	\$22,080	\$460
Science	\$24,960	\$520
Medicine – Non MBBS	\$24,960	\$520
Medicine – MBBS	\$39,120	\$815

Postgraduate Local Tuition fee charges for 2008 will be finalised shortly. The table below details the Postgraduate International fee charges for 2008. Tuition fees are charged per unit of credit according to the subject classification (course identifier).

Band and Year	2008
Band 1 - Arts and Social Sciences and Medicine*	\$370
Band 2 - Built Environment, College of Fine Arts, Law, IEST and Medicine*	\$420
Band 3 - Engineering, Business (moved to Band 4 from 2007), Science and Medicine*	\$485
Band 4 - Faculty of Business ** from 2007	\$520

*Medicine

Band 1: Sports Medicine Programs

Band 2: All programs in the Schools of Public Health and Community Medicine and Women's and Children's Health (Reproductive Medicine only)

Band 3: Drug Development Programs and School of Medical Sciences (Anatomy courses only)

Any enquiries concerning Tuition Fee students should be directed to p.secomb@unsw.edu.au or phone 9385 3157.

UNSW Fee Policy: Local students <https://my.unsw.edu.au/student/fees/FeePolicyLocal.html>

UNSW Fee Policy: International students

<https://my.unsw.edu.au/student/fees/FeePolicyInternational.html>

STAR continued

GRADUATIONS

Thank you to all those who have helped us with the recent graduation ceremonies. We still have ceremonies continuing in May. If you would like to assist us with the ceremonies, please contact Mai-Lynda on m.jackson@unsw.edu.au

Session 1 2007 Potential Graduand Identifier

The Potential Graduand Identifier for Session 1 2007 (Term 5074) has now been run, and graduation processing can commence.

Please note: due to the change in enrolment patterns for 2007, a Winter Session identifier has not yet been run. Further information about processing for Winter Session potential graduands will be emailed in early June once Session 2 enrolments have commenced.

If you have any queries regarding graduation processing, please contact Veronika Roth on 52435, or email v.roth@unsw.edu.au. If you are new to graduation processing or have new staff in your area who need training for graduation processing, please let Veronika know so that a training session can be arranged.

**RED BAG SIGHTING ...
AUSTRALIAN WAR CEMETRY (WW1),
VILLIERS-BRETONNEUX ON THE SOMME**

